

# **Update on the Office of Disability Rights' Operating Status during COVID-19 Emergency**

NOTICE: The Public Health Emergency is now in effect through April 24; school and government reopen on April 27.

#### What is our operating status?

The Office of Disability Rights (ODR) remains operational. Though ODR's office will be closed to employees and the public we will continue to provide services.

### How does this impact what we do?

- Americans with Disabilities Act (ADA) Complaints, Referrals, Guidance, and Information modified service. ODR staff will conduct intake from District employees and residents via email and/or phone. No in-person intakes will take place from March 16–31, 2020.
- <u>Sign Language and Braille Services</u> modified services. Arrangement of Sign Language and Braille Services will be provided only for mandatory events conducted by the Executive Office of the Mayor between March 16–31, 2020.
- <u>ADA Training and Outreach Events</u> suspended. No ADA training or outreach events will be conducted between March 16–31, 2020.

#### How does this impact our physical locations?

Suite 729 North – One Judiciary Building (441 4<sup>th</sup> ST NW) – closed to employees and the public March 16–31, 2020.

## What precautions are we taking to limit the spread of the coronavirus (COVID-19)?

ODR employees are taking precautions to keep themselves healthy and limit the spread of infections like regularly washing their hands, cleaning facilities more frequently, and reducing close contact with each other and residents. ODR employees have been asked to let their supervisor know immediately if they feel sick.

#### Where should you go if you have questions?

For questions about any of the services we provide and information on any future changes, please contact us at <a href="mailto:odr@dc.gov">odr@dc.gov</a> or (202) 341-4012. For more information, please visit coronavirus.dc.gov.

